



2120 W. Encanto Blvd. Phoenix, AZ
(602) 439 - 3100 (800) 230 - 9729(XRAY) (520) 628 - 4345
www.customxray.com sales@customxray.com

Why Choose Custom X-Ray For Your Digital X-Ray Equipment Purchase?

Why Choose Custom X-Ray For Your Service Support Provider?

50 YEARS – ESTABLISHED IN 1968

Good, Old-Fashioned Customer Service

- ✓ No Phone Tree – You Speak To A Real Person When You Call Custom X-Ray
- ✓ Our Team Offers Fast, Friendly, Proactive Support

Lightning Fast Service

- ✓ We Respond Within 1 Hour And Are On-Site Within 24 Hours.
No One Else Can Or Will Commit To This Level Of Support – Downtime Costs Your Practice Money, We Get It!

We Develop Your Ideal Solution

- ✓ As A Reseller And Integrator, We Know Every Major Brand. We Take The Time To Understand Your Needs And Develop The Ideal Hardware And Software Solution For Your Practice.

You Benefit From Our High Standards

- ✓ With Our Commitment To “Service4Life” We Only Want To Support Solutions That We Believe in 100%
- ✓ We Recommend Products That Are Proven Reliable And With Superior Image Detail And Accuracy And From Companies Committed To Continuous Innovation In Software Updates And Upgrades

Commitment To The Cutting Edge

- ✓ Our Technical Service Team Continually Attends Training To Keep Up To Date On The Latest Technology
- ✓ We Constantly Evaluate New Hardware And Software To Offer The Best New Solutions Available

We Strive To Build Life-Long Customer Relationships; This Factor Depends On Trust.

Our Focus Is More About Names Than Account Numbers And Serving Your Needs Over Any Set Policies.



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SERVICE & SUPPORT

Custom X-Ray Digital Equipment Sales and Service provides to OUR customers over 48 years of Factory Trained Field Service Technicians, our service technicians support and service all makes and models of X-Ray Systems, Film Processing Systems, Digital CR and DR Systems.

SUPPORT FOR X-RAY SYSTEMS

Custom X-Ray Digital Equipment Sales and Service supports OUR customers with:

- On Site Service and Support
- All makes and models of x-ray systems
- All makes and models of film processing equipment
- CR Systems
- DR Systems
- PM / System Calibration
- Radiation Safety Audits
- Ultrasound Repairs
- Electrical Checks

IT SUPPORT FOR DIGITAL SYSTEMS

IT Support is provided by on staff personnel that can support OUR customers with:

- On Line Support
- Remote Support
- Software Support
- Computer Hardware Support
- On Site Support
- Networking, Cabling Drops and Hardware installation is also available.
- PACS - installation and support
- Offsite storage packages

FACTORY TRAINED PERSONNEL ON STAFF FOR X-RAY SYSTEM SUPPORT 24/7/365

With a large inventory of parts and equipment we can support many types of systems. No one has more field experience with major brands of x-ray equipment in the USA. Whether you are looking for new or used equipment, standards, applications support or service for an existing system we can help provide the best solutions.

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